

SamurAI Incident Response Retainer Service

In a time where cyber attacks are reaching all-time highs, it has never been more important to have an incident response service in place to quickly stop adversaries from damaging your business. NTT's SamurAI Incident Response Retainer Service offers 24/7 immediate threat mitigation and exceptional digital forensics.

Be prepared for cyber attacks

With the rise of cyber-attacks in a fluid threat landscape an organization must quickly respond and be prepared to act. The ability to quickly respond is crucial for limiting the impact of the attack and minimizing reputational damages and legal consequences. At any time, your organization could fall prey to crippling cyber threats. While you may not be able to foresee when cyberattacks will occur, you can employ a proactive incident response strategy to swiftly minimize their impact or avert them entirely.

Specialists in effective incident response

Damage from a cyber related incident can be increased by delays and mistakes in incident handling. Incident response is a highly specialized field that requires staffing by specialists who are engaged full-time in this area. However, many organizations do not employ their own internal IR team, but rather contract with external providers such as NTT Security.

NTT Security provides SamurAI Incident Response (IR) services to assist organizations to effectively respond and rapidly remediate in the event of an incident. The NTT Security IR team is experienced in handling incidents across various business verticals and provides a valuable resource to clients. The service is offered as an add-on to NTT's SamurAI MDR service and as a standalone offering. Our IR team is integrated with our SamurAI MDR SOC team and can immediately access logs, events and incidents to quickly provide forensics

Why SamurAI Incident Response Service?

Reduced Incident Impact: Minimize the impact of cyber incidents with 24/7 support and rapid response, safeguarding your operations and data.

Effective Incident Management: Ensure efficient incident handling, with clear leadership, prioritized tasks, and thorough risk evaluation.

Integrated with Samurai MDR: The IR team has access to logs and forensic data they can directly start analysis which reduces the time to recover.

Unlocks a Profound Understanding: Deep dive of cyber incidents, address vulnerabilities at their source, preventing future attacks and fortifying your cybersecurity defences.

Enhance Your Cyber Resilience: The IR service empowers your organizations to become more cyber-resilient, capable of withstanding and recovering from cyberattacks with minimal disruption.

Read the [IRR service description](#) to get to know all the details about the IR service.

Call for immediate 24/7 support

+46 8 30 69 07

Incident Response activation

There are different ways to activate the SamurAI Incident Response Retainer Service:

MDR Client: If the cause for activation is an incident escalation from the MDR Service SOC, the customer should activate the IR-retainer directly via a request in the associated incident ticket within the Samurai MDR portal.

The IR retainer may also be activated via a phone call to the Incident response on-call number which is provided during onboarding. The IR retainer can only be activated by an authorized list of individuals mandated by the client. This information is captured during the onboarding process but is naturally subject to change. Any changes to the authorization list must be communicated to the SamurAI IR team.

Standalone Client: The SamurAI IR retainer is activated via a phone call to the Incident response on-call number which is provided during onboarding. The IR retainer can only be activated by an authorized list of individuals mandated by the client. This information is captured during the onboarding process but is naturally subject to change. Any changes to the authorization list must be communicated to the SamurAI IR team.

Emergency Client The SamurAI IR retainer is procured and activated via a phone call to the 24/7 Emergency Incident response on-call number.

What separates us from the crowd?

24/7 On-Call Support: We're always available, ready to respond to incidents at any moment.

Incident Leadership: Our experienced IR team aligns efforts and resources towards a common goal while keeping you informed.

Root Cause Mastery: We delve deep into incidents, unraveling the 'who, what, when, where, why, and how,' and provide actionable insights.

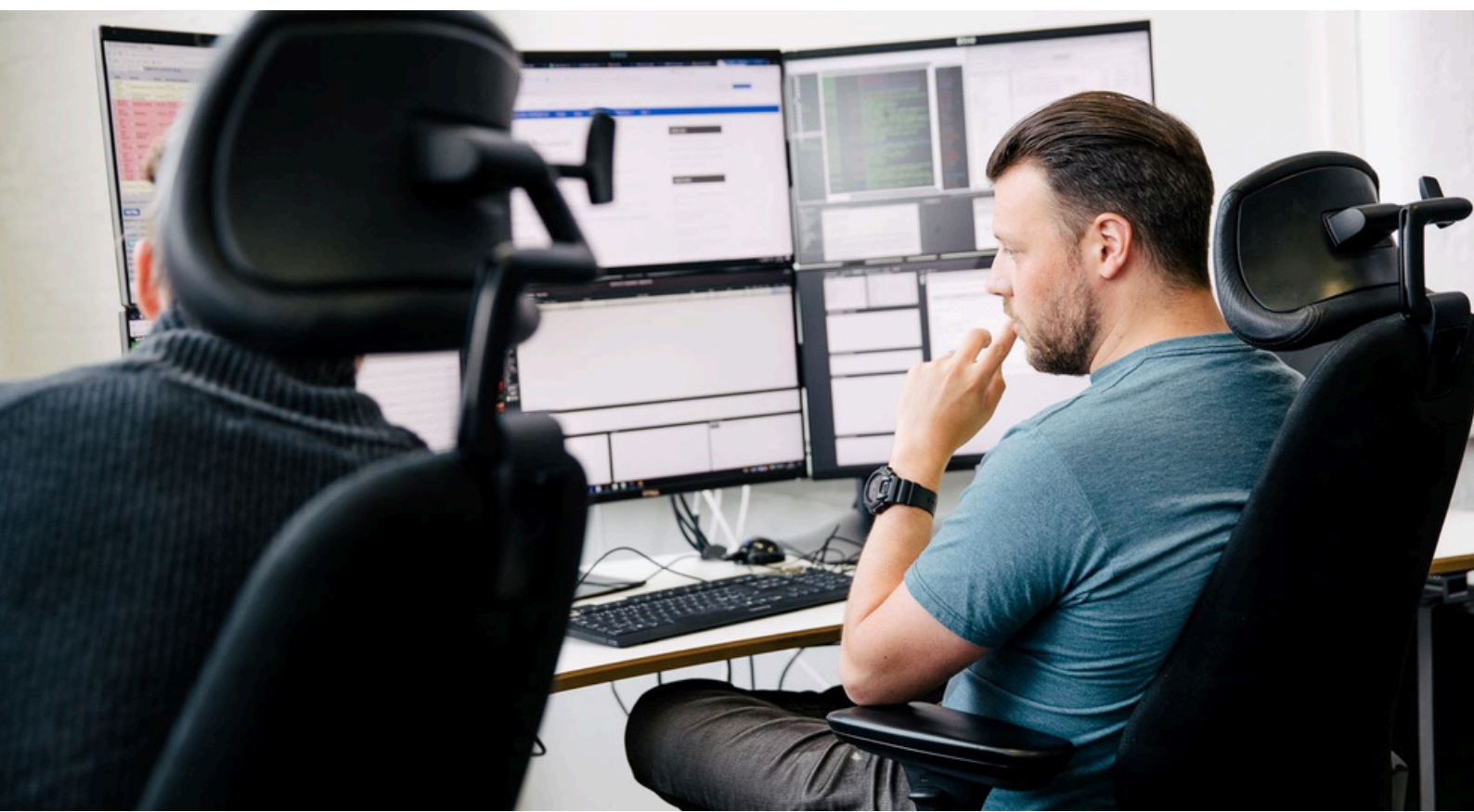
Rapid IR Tools Deployment: We can swiftly deploy IR tools, providing an edge in incident response.

Global Threat Intelligence: Through the Samurai platform, we provide the latest updates from our Global Threat Intelligence Centre (GTIC).

Collaboration at the Core: We work closely with your teams, delivering structured status reports that aid in informed decision-making.

Malware & Threat Analysis: Our expertise extends to deciphering various malware types, sharing IoCs, and understanding potential damage.

Advanced Network Insights: We recommend advanced network analysis tools for complex incidents, helping you track and mitigate threats.



Ready to take your cybersecurity to the next level?

At NTT Security we make the world a safer place by protecting businesses and society worldwide through innovative cyber security. For more than 25 years, our company has helped protect and defend customers from on-going advanced threats and cyber attacks. Our top ranked security analysts have access to NTT's global threat intel, AI and research. We never sleep. Join us to stay secure 24/7.

To learn more about how we can help identify security weaknesses, give you advice on how to improve your cyber resiliance and continually manage your assets, please visit se.security.ntt/en

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